



# Enterprise Asset Management (EAM) Solution

**PUBLIC UTILITIES**

## Overview

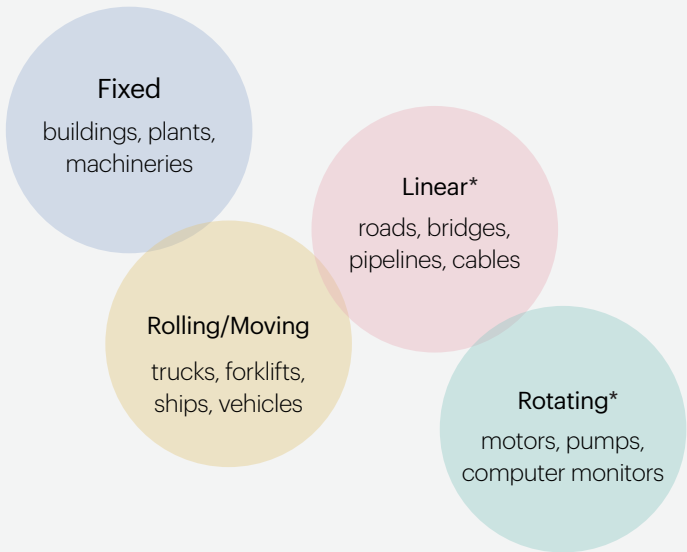
In Public Utilities, there's an increasing demand for software solutions to assist with Enterprise Asset Management (EAM), above and beyond equipment maintenance. There's a gap between what customers expect and what can be delivered using the Salesforce Field Service Lightning (FSL) product.

## Enter Zensar EAM...

Zensar's Salesforce native EAM solution delivers core EAM functionality with new capabilities to bridge the gap between delivery and experience. Augmented by Zensar's Human Experience expertise, our solution combines UI/UX, human-centric process automation, and persona-based workflows. Here's what you can expect:

- Industry-specific use cases
- Dynamic integration with inventory & procurement
- Integrated GIS and spatial mapping
- "Radical Personalization" to drive curated & relevant content to the user (phase II)\*
- Power of API lifecycle management with future MuleSoft capability
- Strong framework and skilled resources to standardize an EAM implementation
- Fewer customizations; faster time to value

## Asset Lifecycle Management for all Asset Types



## Full Range of Maintenance Activities

Inspection\* / Preventative / Corrective / Condition-based / Predictive\*

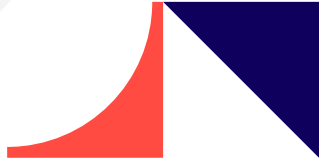
## Health, Safety, Environment Compliance\*

Permits / Risk Analysis, Non-conformance tracking / Safety Audits

## Contact Information

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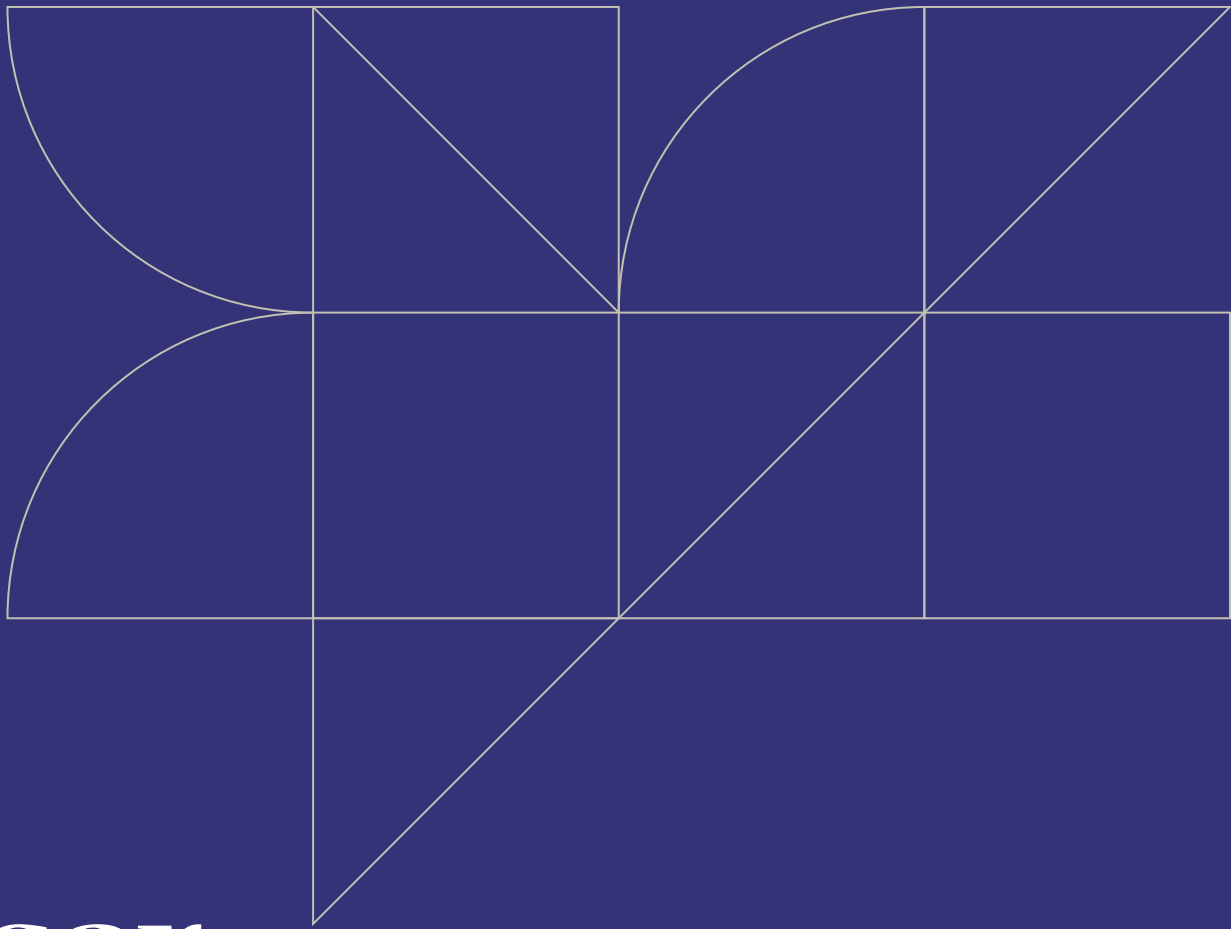
Up to **60% increase** in maintenance productivity



Greater than **20% reduction** in machine downtime



**15-month** average payback



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With headquarters in Pune, India, our 11,500+ associates work across 30+ locations, including Milpitas, Seattle, Princeton, Cape Town, London, Singapore, and Mexico City.

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