



## Enterprise Asset Management (EAM) Solution

**PUBLIC SECTOR**

### Overview

In the Public Sector, there’s an increasing demand for software solutions to assist with Enterprise Asset Management (EAM), above and beyond equipment maintenance. There’s a gap between what state & local governments expect and what can be delivered using the Salesforce Field Service Lightning (FSL) product.

### Enter Zensar EAM...

Zensar’s Salesforce native EAM solution delivers core EAM functionality with new capabilities to bridge the gap between delivery and experience. Augmented by Zensar’s Human Experience expertise, our solution combines UI/UX, human-centric process automation, and persona-based workflows. Here’s what you can expect:

- Industry-specific use cases
- Dynamic integration with inventory & procurement
- Integrated GIS and spatial mapping
- “Radical Personalization” to drive curated & relevant content to the user (phase II)\*
- Power of API lifecycle management with future MuleSoft capability
- Strong framework and skilled resources to standardize an EAM implementation
- Fewer customizations; faster time to value



Up to **60% increase** in maintenance productivity

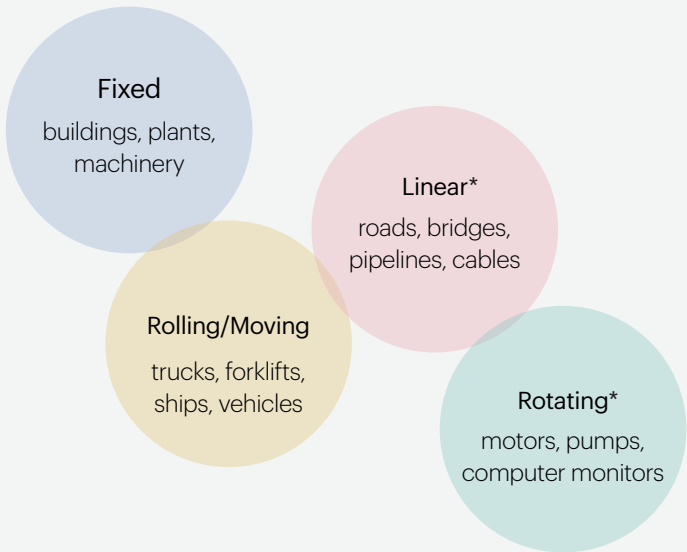


Greater than **20% reduction** in machine downtime



**15-month** average payback

### Asset Lifecycle Management for all Asset Types



### Asset Maintenance

Inspection\* / Preventative / Corrective / Condition-based / Predictive\*

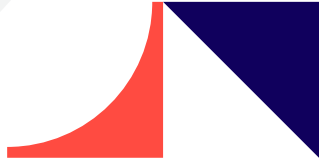
### Health, Safety, Environment Compliance\*

Permits / Risk Analysis, Non-conformance tracking / Safety Audits

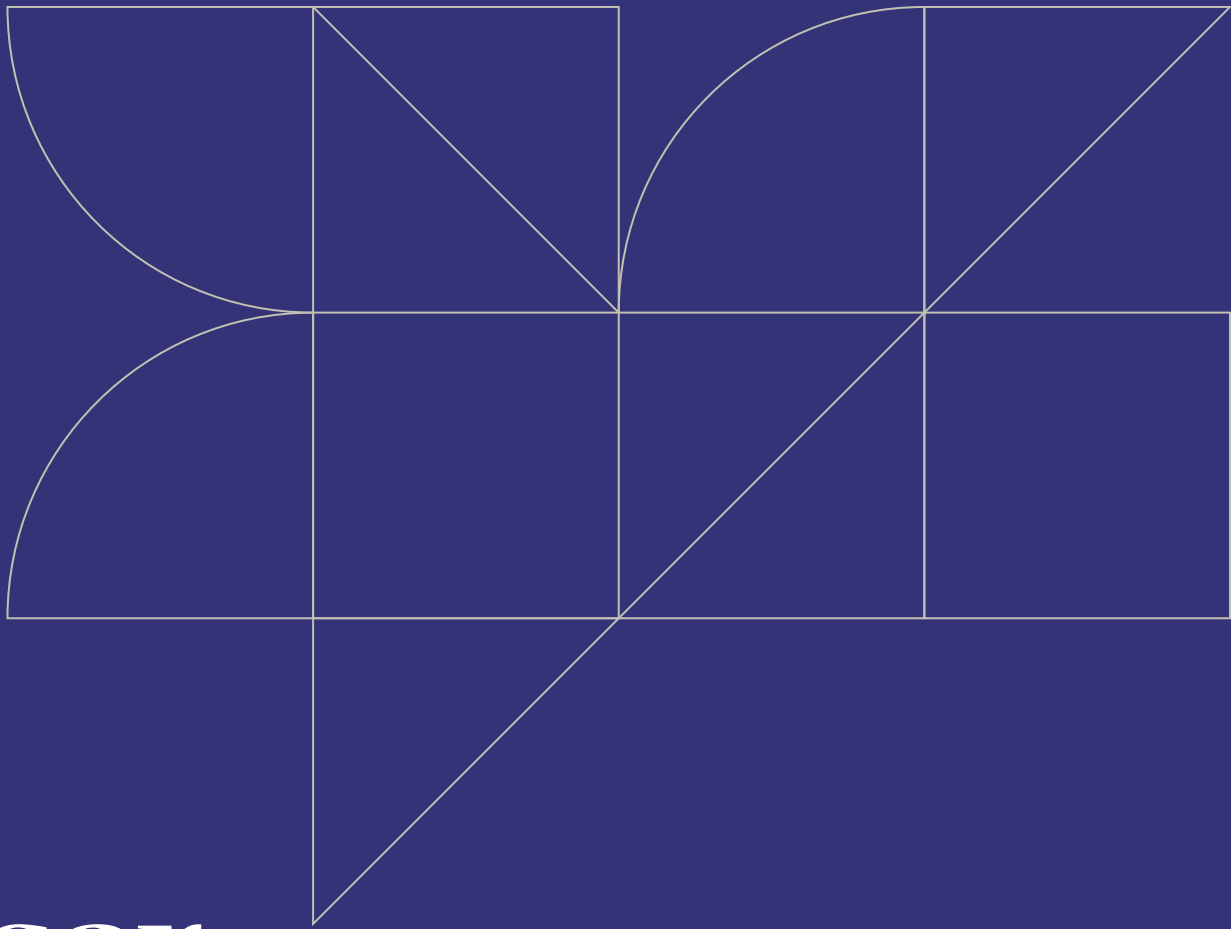
### Contact Information

Dave Brooks  
Director, Business Solutions & EAM  
dave.brooks@zensar.com

Kevin Doyle  
VP, Salesforce Practice  
kevin.doyle@zensar.com



Items with \* represent capabilities beyond native FSL



# zensar

An  RPG Company

We conceptualize, build, and manage digital products through experience design, data engineering, and advanced analytics for over 145 leading companies. Our solutions leverage industry-leading platforms to help our clients be competitive, agile, and disruptive while moving with velocity through change and opportunity.

With headquarters in Pune, India, our 11,500+ associates work across 30+ locations, including Milpitas, Seattle, Princeton, Cape Town, London, Singapore, and Mexico City.

For more information please contact: [velocity@zensar.com](mailto:velocity@zensar.com) | [www.zensar.com](http://www.zensar.com)